



March 17, 2020

**Subject:** Standardized Patients COVID-19 update

Dear **Standardized Patients,**

With the growing concerns related to COVID-19 changing by the day, we want to reach out to you with information and keep you alerted to any updates within the university that may affect you. First, we want to acknowledge the challenges many of you may be facing right now and how stressful this situation continues to be. We are here for you, in that, we will provide any resources that are applicable through UofT and we will keep abreast of any changes that may affect you at this time.

For now, as you know many SPP projects are being cancelled and each SPP staff responsible for a project will inform you by email about project cancellations. We will not be sending an email on all project cancellations; rather we will be disseminating information on a project-by-project basis. As these are uncertain times in relation to up and coming projects, please know that we are in regular communication with our clients and the Faculty of Medicine for timely updates and at any point that projects resume we will communicate this to you as well.

Finally, if you have any questions about projects or have not heard back regarding a project you are still scheduled for, please reach out to the Project Manager. In addition, you can always reach out to Lorena Dobbie with any additional questions @ [l.dobbie@utoronto.ca](mailto:l.dobbie@utoronto.ca).

All SPP staff are working remotely until March 20<sup>th</sup>; we have put notices on doors at the SPP office. Please connect with staff through email. The University of Toronto remains open but have encouraged employees to work from home.

For all the latest information, please see the [University's Coronavirus page](#) and take the time to review the Frequently Asked Questions ([FAQs](#)).

We are all hoping for a speedy resolve to this crisis and in the meantime hope you are all keeping safe and well.

Sincerely,

**Standardized Patient Program**  
**Faculty of Medicine**  
**University of Toronto**